

PATIENTS AS PARTNERS

UPDATE AND STATUS REPORT

WHAT'S BEEN HAPPENING OVER THE SUMMER?



REGIONAL TABLES

STATUS

For 2017/2018, in lieu of one, large Provincial Annual Dialogue event, the engagement has been re-envisioned as sequenced Regional Engagement Tables that share their learnings at a smaller provincial table with delegates in the spring 2018. The focus will be on provincial policies such as the primary system of care; person-centred care or other topics that are relevant to all the health authorities and support the Ministry of Health's strategic direction. The rationale for regional engagement is three-fold:

- 1) **New and Diverse Stakeholders:** The Ministry of Health will be able to engage a greater number and greater diversity of patients, families, staff and providers because it will not require participants from all over the province to travel to Vancouver.
- 2) **Increase Overall Engagement:** By engaging where staff/providers and patients/families are located, participation hours would increase four-fold.
- 3) **Themed and Sequenced Engagement:** By phasing the engagement throughout the year, as opposed to concentrating efforts on one event, a multi-phase engagement can be planned.

The planning team will be convening soon.

REVISIONS TO WEBSITES

STATUS

We've updated our Ministry of Health website and the Government's Engagement website to include new content. As we add our new documents and information, we will keep you informed. Check out these websites using the links below:

Websites:

<http://www2.gov.bc.ca/gov/content/health/about-bc-s-health-care-system/partners/patients>

<http://engage.gov.bc.ca/govtogetherbc/?s=patients+as+partners>

THREE YEAR PLAN

STATUS

Our three year rolling plan for Patients as Partners is underway and has included feedback from representatives from the Ministry of Health Standing Committee, the BC Patient Safety and Quality Council, participants from the 2017 Patients as Partners Annual Dialogue, Ministry of Health staff and our paid partners. We are working through our consultation plan and will be shared as soon as it is approved.

Thank you to those that have provided feedback so far. Your input has been very valuable and it will help set the foundation for this year and in the future.



MONTHLY BULLETINS

STATUS

We have been emailing monthly bulletins to health authorities regarding all available events, activities and training provided by our paid partners: University of Victoria Self-Management BC; University of British Columbia Intercultural Online Network; Family Caregivers of BC; Pain BC; Centre of Collaboration; Motivation and Innovation and Delaney and Associates.

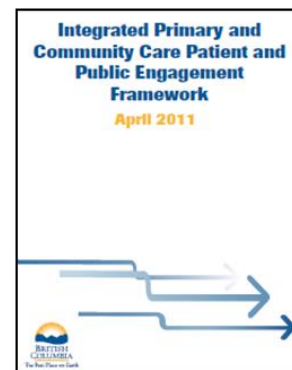
Very soon we will post these monthly bulletins on our Ministry of Health website and share it with the Patients Voices Network and with our colleagues at the Doctors of BC who will send it out in their Divisional Dispatches.

ENGAGEMENT TOOLKIT

STATUS

The work on our engagement toolkit continues. We have been holding engagement tables to review some of the materials that will help revise our 2011 Integrated Primary and Community Care Patient and Public Engagement Framework.

We held an engagement table with patients from the Patient Voices Network; consulted with former leaders from the Ministry of Health; leaders from Health



Authorities and the BC Patient Safety Quality Council. We plan on consulting with more patients and health care providers in the future. We are currently consulting on a document on engagement tailored specifically for patients and another one to assist people planning engagements. In addition, we have a series of engagement Tip Sheets, engagement stories by patients and providers, and monthly bulletins that are currently going through approvals. We will keep you posted with our progress.

PERSON-CENTRED POLICY AND TOOLKIT

STATUS

A working group, comprising representatives from the Ministry of Health, Health Authorities, CCMI, Family Caregivers, the Patient and Family-Centred Community of Practice, the Primary Care Leads Working Group and patients from around the province, have started work on the person-centred policy and toolkit. Four meetings have been held and in addition to a terms of reference, a charter, tool kit ideas, there is a review of the literature and environmental scan that is in progress. This policy will be integrated with the other policies that were crafted over the summer.

For more information:

Contact Shannon Holms, Director, Patient Engagement and Community Programs: Shannon.holms@gov.bc.ca