### **PSP Team Based Care Learning Series**



Session: Team Functioning Resource: Function Mapping

Activity: Identify key functions needed to support the team's patients and determine how

the team can best fulfil these.

**Activity Description:** Team members will begin by identifying key functions for the key patient types served by the team, and discuss how the team can best fulfil these functions.

#### In the table:

- 1. Circle the main patient types you work with in your practice.
- 2. Circle your team members.
- 3. Draw a line between the main patient types in your practice and the functions they need most.
- 4. Draw a line between the professional who carries out each function.

#### Using the space below the table:

- 5. Look at the lines between professionals and functions. Where are the areas of overlap?
- 6. Look at the lines between functions and patient types. Where are the gaps in what professionals are providing?
- 7. Keep the list below for further discussion with your team.

### **Team-Based Care Content**



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<u>Professional</u>	<u>Function</u>	Patient Type*
GP	Assessment	Frail elderly
Registered Nurse	Triage	Chronic comorbidities
Licensed Practical Nurse	Wound care	Social determinants of health
Nurse Practitioner	Diagnosis	Mental health and substance
Pharmacist	Immunization	use Mother and child
Social Worker	Prescribing	Child and youth  Other (describe)
МОА	Specimen collection	
Physiotherapist/Occupational Therapist	Patient education	Other (describe)
Other (describe)	Medication review	
	Connecting patient to community resources	
	Specialist referrals	
	Patient follow up	
	Other (describe)	

<sup>\*</sup> draw lines only from patient types you see regularly in your practice

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#### Areas of overlap:

Work with your team to break down these functions into tasks, and consider how each professional would best contribute, and how this would be coordinated. What opportunities are there to improve patient care?

#### Gaps:

Who in your team might best fill this gap? How would you shift your total workload to accommodate this? How could team members support one another? What opportunities are there to improve patient care?

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#### Sample:

