

PCN Knowledge Exchange

PCN RESOURCE SHARE-OUT

PURPOSE

The purpose of the PCN Resource Share-Out is to support sharing and learning between PCNs by providing easy access to current, locally developed PCN tools and resources. The resources provided in this document have been developed and shared by individual PCNs and have not been vetted or altered in any way by FPSC staff (apart from removing sensitive information, such as compensation or location in job descriptions).

The PCN Resource Share-Out will be updated regularly, as PCNs develop and share resources and tools. If you have any locally developed resources or tools to share with other PCNs, please send them to PCN@doctorsofbc.ca.

Note: The PCN Resource Share-Out is complementary to other supports, such as knowledge exchange calls, provided by the FPSC team as part of the FPSC PCN Knowledge Exchange Strategy.

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PCN Knowledge Exchange

To access each resource, click on its title.

PROVINCIAL PCN RESOURCES

[PCN Toolkit](#)
[JCC Resource Catalogue](#)

GOVERNANCE & PLANNING

GOVERNANCE STRUCTURES

[PCN Organizational Chart - Central Interior Rural*](#)
[PCN Structure Graphic - Central Okanagan](#)
[Decision Templates - Central Okanagan](#)
[PCN Proposed Governance Model - Comox](#)
[PCN Steering Committee Shared Purpose - Comox](#)
[PCN Governance Model - Kootenay Boundary](#)
[PCN Governance Graphic - Nanaimo](#)
[PCN Governance Diagram - North Shore](#)
[PCN Management Structure - North Shore](#)
[PCN Governance Structure - North Peace](#)
[Proposed PCN Governance Model - Richmond](#)

COMMITTEE TERMS OF REFERENCE

[PCN Steering Committee TOR - Central Interior Rural](#)
[PCN Operations Group TOR - Central Okanagan](#)
[PCN Steering Committee TOR - Comox](#)
[PCN Steering Committee TOR - Cowichan*](#)
[PCN Steering Committee TOR - Fraser Northwest](#)
[PCN Steering Committee TOR - Kootenay Boundary](#)
[PCN Steering Committee TOR - Oceanside](#)
[PCN Advisory Committee TOR - North Peace](#)
[PCN Implementation Committee TOR - North Shore](#)
[PCN Steering Committee TOR - North Shore](#)
[PCN Steering Committee TOR Template - Provincial](#)
[PCN Steering Committee TOR - qathet](#)
[PCN Ops. Leadership Committee TOR - Victoria](#)
[PCN Steering Committee TOR - Victoria](#)
[PCN Steering Committee TOR - Vancouver*](#)

AGREEMENTS & CONTRACTS

[PCN Steering Committee/Clinic MOU- Central Okanagan](#)

CULTURAL SAFETY & HUMILITY

[Cultural Safety Education Toolkit – Central Interior Rural*](#)
[Cultural Safety & Humility Framework - Chilliwack](#)
[Aboriginal Services Collaborative – Kootenay Boundary](#)
[FN and Aboriginal PCN Overview – Vancouver Coastal](#)

ENGAGEMENT & CHANGE MANAGEMENT

[Change and Engagement Framework – Comox](#)
[Model of Care – East Kootenay*](#)
[PCN Engagement Strategy - Vancouver](#)

PROVIDER ENGAGEMENT

[Intro to PCN - Central Okanagan](#)
[PCN RN in Practice EOI Form - Fraser Northwest](#)
[PCN Information Sheet - East Kootenay](#)

PCN Support Coach – East Kootenay*

[About PCN Document - Nanaimo](#)
[EOI for PCN Participation - Nanaimo](#)
[Tiers of Participation - Oceanside](#)
[Tiers of PCN Participation – Victoria](#)
[PCN Clinic Commitment - SOS*](#)

TEAM BASED CARE

[Decision Matrix for AHP Allocation - Chilliwack](#)
[TBC One-Page graphic – Comox](#)
[TBC Education Series - Vancouver](#)
[TBC Collective Impact - Vancouver](#)
[FPSC Supports for Team-Based Care](#)
[Navigating the TBC Journey - FPSC Resources](#)
[Team-Based Care BC](#)
[UBC Innovation Support Unit \(ISU\) Team Mapping](#)
[Team Canvas – Advanced Instructions](#)
[Team Canvas – Advanced Template](#)

CLINICAL WORKFLOWS

[Living Lab – SW Framework - Sunshine Coast](#)
[RN in Practice Patient Journey Map - Sunshine Coast](#)
[Nurse Workflow - WRSS](#)
[PCN Referral Workflow - WRSS](#)
[Pharmacist Workflow - WRSS](#)
[Social Worker Workflow - WRSS](#)

INTAKE & SERVICE MAPS

[PC Clinical Pharmacist - Central Interior Rural*](#)
[PC MHSU Clinician - Central Interior Rural*](#)
[PC Occupational Therapist - Central Interior Rural*](#)
[PC Registered Dietician - Central Interior Rural*](#)
[PC Respiratory Therapist - Central Interior Rural*](#)
[PC Social Worker - Central Interior Rural*](#)
[Intake Coordinator Flow Chart - Vancouver](#)
[Chronic Disease Service Map - WRSS](#)
[COPD Service Map - WRSS](#)
[Heart Failure Service Map - WRSS](#)
[Pediatric ADHD Service Map - WRSS](#)
[Weight and Wellbeing Service Map - WRSS](#)

MISCELLANEOUS

[PCN Flu Vaccine Campaign - Richmond](#)

REPORTING & EVALUATION

[Integrating Nurses into Practice - Central Okanagan](#)
[PCN Evaluation Community of Practice Year in Review](#)
[Evaluation Plan - Central Okanagan](#)
[PCN Board Report Template – Central Okanagan*](#)
[PCN Evaluation Framework - Chilliwack](#)
[PCN MHSU Phase 1 Report - Chilliwack](#)
[PCN QI and Evaluation Framework - Kootenay Boundary](#)
[PCN QI and Evaluation Framework – New Indicators - KB](#)

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[Common Provincial PCN Evaluation Indicators – Prov.](#)
[PCN Community Evaluation Framework Indicators – Prov.](#)

PROGRESS REPORTS

[PCN Year One Progress Report - Central Okanagan](#)
[PCN Dashboard April 2021 - Kootenay Boundary](#)

PATIENT ATTACHMENT & EDUCATION ATTACHMENT MECHANISMS

[Priority Patient Identification Survey – Abbotsford](#)
[Centralized Waitlist - PAM Presentation - Chilliwack](#)
[External Referral Process – Central Interior Rural*](#)
[PCN Referral Form – Central Interior Rural*](#)
[Primary Care Allied Health Referral Form – Mission*](#)
[PAM Checkbox tool - Oceanside](#)
[Priority Referral Form – South Island/Victoria](#)
[Priority Referral Scope & Workflow – South Island](#)
[PAM Presentation - Thompson Region](#)
[Priority Access Referral – Thompson Region](#)

PATIENT ENGAGEMENT

[PCN Newsletters – Central Interior Rural*](#)
[PCN Newsletters - Comox](#)
[Patient Partner Interview Guide – Vancouver*](#)
[Patient Engagement Tool – The Change Foundation*](#)

ONBOARDING

CONTRACTS

[PCN Manager Contract Template - Central Interior Rural](#)

STAFF ORIENTATION

[PCN Orientation Presentation - Central Okanagan](#)
[PCN Orientation Presentation - Central Interior Rural](#)
[PCN Orientation Day 1 – COK*](#)
[PCN Orientation Day 2 – COK*](#)
[Learning Journey DRAFT - Comox Valley](#)
[PCN Performance Workflow – Comox Valley*](#)
[Learning Lab Culture - Kootenay Boundary](#)
[PCN Orientation All Staff - Richmond](#)
[PCN Orientation Presentation - South Island](#)
[PCN Onboarding Process - Sunshine Coast](#)
[PCN Staff Orientation Checklist – SOS*](#)
[PCN Staff MedAccess Orientation Checklist – SOS*](#)

PROVIDER & CLINICIANS

[Nurse Practitioner Orientation - Central Interior Rural](#)
[30/60/90 Day Nurse Check-In Template - COK](#)
[Clinic & Team Lead Handbook – COK*](#)
[Clinic Onboarding Process – COK*](#)
[Nurse Coordinators Handbook – COK*](#)
[RN in Practice Onboarding Manual – Comox Valley*](#)
[RN in Practice Onboarding Manual - Fraser Northwest](#)
[Primary Care Clinician Orientation Pathway - KB](#)
[PCN Pharmacist Onboarding Process - Oceanside](#)
[PCN NinP Manual – Port Alberni*](#)
[PCN NinP Admin Manual – Port Alberni*](#)

[PCN Pharmacist in Practice Manual - Port Alberni*](#)
[PCN Pharmacist Admin Manual – Port Alberni*](#)
[PCN Nurse Practitioner Orientation- Richmond](#)
[Clinical Pharmacist Pkg for Clinics – Vancouver*](#)
[Clinical Pharmacist onboarding Workflow – Vancouver*](#)
[Clinical Pharmacist Onboarding Checklist – Vancouver*](#)

ENCOUNTER REPORTING/ATTACHMENT CODING

[Encounter, Attachment and Shift Reporting – Med Access](#)
[Encounter, Attachment and Shift Reporting – Oscar Pro](#)
[Encounter Reporting FAQ - Provincial](#)

JOB DESCRIPTIONS AND POSTINGS

PCN Manager, Coordinator & Administrative Support

[PCN Manager Job Posting - Burnaby](#)
[PCN Project Lead - Central Okanagan](#)
[PCN Manager Job Posting - Chilliwack](#)
[PCN Manager Role - Comox](#)
[PCN Leadership Roles & Responsibilities - EK](#)
[Sample HA PCN Manager Responsibilities - EK](#)
[PCN Manager Role - Fraser Northwest](#)
[PCN Program Manager - Fraser Northwest](#)
[PCN Manager - Island Health](#)
[PCN Lead - Northern Interior Rural](#)
[PCN Lead Interview Questions – Northern Interior Rural](#)
[PCN Manager - Oceanside](#)
[PCN Director Role - Victoria](#)
[PCN Manager Role - Victoria](#)
[PCN Admin – Central Okanagan](#)
[PCN Coordinator Role - Cowichan](#)
[PCN Project Coordinator - Kootenay Boundary](#)
[PCN Coordinator Role - North Shore](#)
[PCN Development Specialist - Richmond](#)
[Patient Services Program Coordinator - RM](#)
[Patient Education & Project Coordinator - RM](#)

Indigenous PCN Roles

[Indigenous Relations Manager - Chilliwack](#)
[Indigenous Wellness Liaison - Comox](#)
[Indigenous Wellness Advocate - Comox](#)
[Indigenous PCN Leader - Island Health](#)
[Traditional Knowledge Keeper - Ontario](#)

Change Managers & Leads

[PCN Change Lead - Central Okanagan](#)
[PCN Change Lead - Comox](#)

Attachment Coordinators

[Attachment Coordinator Template*](#)

Clinical Roles

[Social Worker - Burnaby](#)
[Nurse Coordinator Skills Checklist – COK*](#)
[Nurse Coordinator Interview Tool - Interior Health*](#)
[Registered Nurse – Interior Health*](#)
[Social Worker \(Master's\) – Interior Health](#)

PCN Knowledge Exchange

[Social Work \(Bachelor's\) – Interior Health](#)

[Social Worker – Island Health](#)

Other

[Patient & Family Engagement Lead - Chilliwack](#)

[Practice Improvement Tech Coordinator - Chilliwack](#)

[PCN Communications Project Manager – Chilliwack](#)

[PCN Communications Interview Questions – Chilliwack](#)

[PCN Communications Manager – WRSS](#)

PCN LUNCH & LEARN RECORDINGS

[Fraser Northwest PCN – March 2023](#)

[Mission PCN – April 2023](#)

[Central Okanagan PCN – June 2023](#)

[South Okanagan Similkameen PCN – September 2023](#)

[Chilliwack and Fraser Health Rural PCN – October 2023](#)

[Victoria PCN – November 2023](#)

[Kootenay Boundary PCN – February 2024*](#)

[Richmond PCN – March 2024*](#)

[East Kootenay – April 2024*](#)