



# Optimize Your EMR

PSP offers a suite of EMR services that help improve practice operations and further enhance patient care.

## Understanding Your Patient Panel Tool

Makes it easier to use data to inform planned proactive care by:

- Updating patient information.
- Developing registries of patients with common conditions.
- Defining and anticipate patient needs.

It can help:

- Enable easy tracking of CDM and incentive billings.
- Assign generic care plans to patient panels.
- Create tasks related to registry needs.
- Improve patient follow ups and recalls.

This tool is available on Intrahealth Profile and Telus Med-Access, Osler and Wolf EMRs.

## Functionality Assessment

Helps get the most out of EMRs by:

- Streamlining referral processes.
- Creating automated clinical reminders.
- Managing practice revenue.
- Enhancing patient access.

## EMR-enabled Clinical Tools and Resources

Help identify and care for patients with underdiagnosed chronic conditions by:

- Linking to patient registries to simplify scheduling of recall appointments and periodic testing.
- Completing patient questionnaires directly in EMRs.
- Easily accessing patient handouts.

These tools are available for adult mental health, child and youth mental health, chronic pain, and COPD/heart failure.

*"I took over a practice from a retiring doctor a few years ago, so I'm still getting to know my patients. For me, the panel assessment cleanup process was a really good opportunity to spend some time in these electronic patient charts. This provided me with the time to not only clean up their medical profiles, but also go through their screening tests and medication lists, leading to better preventative care."*  
- BC family doctor

Family doctors who participate in these EMR services are eligible for compensation.



Practice Support Program

[www.pspbc.ca](http://www.pspbc.ca)

The Practice Support Program aims to enhance patient care and physician satisfaction through educational opportunities and customizable in-practice supports that focus on clinical and process quality improvements.



doctors  
of bc

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Launched in 2007, PSP was initially a program of the General Practice Services Committee. Today, PSP also receives support from two additional collaborative committees: the Shared Care Committee and the Specialists Services Committee. All are joint committees of the Government of BC and Doctors of BC.