



A key component in evaluating the success and benefits of patient medical homes involves collecting stories of health care change from doctors, patients, and allied care providers. These stories take readers on a journey toward understanding how patient medical homes are improving care around the province.

Change Snapshot: How the nurse in practice increased patient access to care.

[Listen to an audio version of this story here.](#)

Nurse in Practice Improves Access to Clinic

The most significant change since having a nurse in practice is that it's the first time I've been able to access a service like this. I have encountered the idea in other places and through reading about medical practice. It makes so much sense to have a constellation of medical people in a clinic, helping. It is possible that before this I would not have done anything about my minor health concerns.

A couple of times I have dropped in to see a doctor, and a nurse was able to see me and take care of the small matter. The nurse is lovely. She's very friendly and reassuring and just gets the job done. I feel comfortable seeing a nurse for things that I would have seen a doctor for before.

I have had an appointment with one of the nurses at the clinic three times now. One time the nurse had a question and invited the doctor in to take a look. And one time the nurse did not require a doctor at all. On the strength of what the doctor had done the previous time, she was confident in her recommendation.

The change is significant to me because the clinic emphasized accessibility. It is great to be able to get things taken care of in the moment. It was just so handy.