



A key component in evaluating the success and benefits of patient medical homes involves collecting stories of health care change from doctors, patients, and allied care providers. These stories take readers on a journey toward understanding how patient medical homes are improving care around the province.

Change Snapshot: How the nurse in practice increased patient access to care.

[Listen to an audio version of this story here.](#)

Faster Access to Care Through Nurse in Practice

I have seen the nurse twice – he put my stitches in and then took them out. The experience was good.

I feel comfortable seeing a nurse for things that I would have seen the doctor for before, because the doctor was present too. I had a lump taken off my hand. The nurse prepped me and then the doctor removed it. I was very comfortable with the nurse. The doctor and he worked effectively together.

The most significant change is that I didn't have to wait to get an appointment to see the doctor. That is usually a longer wait. Also, I did not have to sit in the waiting room when I got there, which is nice, because that is usually a bit of a wait too.