

KB PCN – STATUS DASHBOARD

UPDATED: April 14, 2021

PCN CLINICAL STAFF HIRED

4 RN; 8 SW; 1 RT; 1 RD, 5 NP; 2 AHC; 1 pharmacist, 1 OT, 5 PT **Total: 28**

In process: 2 SW, 1 PT, 3 GPs

3.2 FTE for virtual clinic (NP, RN, SW)



REGIONAL STAFF UPDATES

- RT: COPD classes
- RD: healthy basics class and weight management group
- PHARMACIST: hired - first in the province; webinar created
- Clinical Nurse specialist hired by IH to support RN scope in PCN



COMMUNICATIONS



- Quarterly Newsletter
- Biweekly communication
- Dashboard
- Communications working group established

PROGRAM INTEGRATION



- Recommendations being prepared for MHSU & CMF integration with PCN
- Team Charting Agreement signed by most PCN clinics (1 remaining)
- New IH team for integration between PCN, UPCC, SCSP initiatives

PATIENT REGISTRY

- Launch of the Health Connect Registry in Fall 2021
- KB specific website landing page
- PCN Attachment Workshop - May 13



DIGITAL HEALTH / VIRTUAL CARE

- Virtual Unattached Patient Clinic (VUPC): model chosen and waiting for final approval (launch June/July 2021)



QUALITY IMPROVEMENT

- First, second, and third quarterly PCN report complete
- 7300 patient encounters via PCN staff
- 4371 total patients attached



PCN COACHING

- Supporting 13 PCN clinics
- Strong Division & PSP collaboration
- Renovation funding support (3 clinics)
- Team-based care support: Foundations course offered to all
- Team mapping starting



LEARNING LAB

- 23 PCN staff Learning Lab sessions
- Relationship, connection, peer-support & education, QI
- Expansion of LL to broader audience (Clinic Leads, MOAs, network)
- Member-led topics (personality types, QI idea board, communication and patient care)



ABORIGINAL PARTNERS - CULTURAL SAFETY

- Cultural safety resource list completed; presentations to physician rounds are occurring based on CANMED framework
- Aboriginal patient resource list drafted
- Cultural safety cafes scheduled for PCN staff
- COINS and Kootenay Boundary Aboriginal Service Committee representation on PCN meetings
- IDI (intercultural development inventory completed by Steering Committee and Change Team)
- Collaborative Services Committee participated in Equity, Diversity and Inclusion workshop
- Engagement provided to Health Connect Registry process

