

## Summary of 2018 GPSC Spring Summit Session – *New Incentives Supporting Patient Medical Home and Primary Care Network*

As a working group of GPSC, the Incentive Working Group is responsible for developing recommendations on new incentives to support GPs' transition to the Patient Medical Home and Primary Care Network. On April 16, 2018, the Incentive Working Group presented a session at the GPSC Spring Summit on two incentive proposals:

1. A Panel Management Incentive to compensate GPs for the front-end work of empanelment, initial panel clean-up, and panel optimization. (Expected to be available to physicians in 2018)
2. An ongoing PMH Practice Management Incentive to compensate GPs for undertaking ongoing PMH development and management activities (Under development)

In the session, participants were split into 5 small discussion groups and participants were asked to provide feedback on the incentive proposals. For the Panel Management Incentive, there was broad support for the incentive. At the same time, some participants were seeking clarification on the eligibility of GPs using EMR vendors currently not supported by PSP *Understanding Your Patient Panel* tools, the delegation of panel management work to non-physician staff (e.g. MOAs), PSP in-practice support capacity, and the eligibility requirement of completing the GPSC PMH Assessment. The Incentive Working Group documented these questions and will address them as GPSC makes the Panel Management Incentive available in 2018.

For the draft PMH Practice Management Incentive, participants posed a number of questions, offered suggestions, and voiced concerns in a variety of areas. The key themes included:

1. *Eligibility* – Who will and will not be eligible for the PMH Practice Management Incentive? For example, is this incentive only available to Full Service Family Practitioners on fee-for-service?
2. *Payment requirements* – Participants suggested that proposed payment requirements, such as “timely access”, “PCN participation”, “team-based care”, and “records management” be more precisely defined.
3. *Panel size and complexity* – There was little consensus among participants on the feasibility and/or appropriateness of adjusting incentive payment amounts by panel size and complexity.
4. *Delegation* – Can GPs delegate PMH management activities to non-physician staff and remain eligible for the incentive?
5. *Reporting requirements* – What will be the process or requirements to ensure compliance with incentive objectives while allowing GPs the flexibility to determine how best to manage their practices?

Informed by participant feedback, the Incentive Working Group will continue to develop the PMH Practice Management Incentive to support GPs transitioning to the Patient Medical Home. If you have questions or would like to provide additional feedback to the Incentive Working Group, please email [gpsc@doctorsofbc.ca](mailto:gpsc@doctorsofbc.ca) with subject line: Feedback on new incentives.