

Definitions

Chilliwack Division of Family Practice is a non-profit society through which family doctors and nurse practitioners in Chilliwack, Agassiz-Harrison, Seabird Island, Hope and the Fraser Canyon collaborate to strengthen health care services to community members.

Acute Care is a type of care you would typically receive in a hospital and includes short-term treatment for a severe injury or episode of illness, an urgent medical condition, or during recovery from surgery.

Urgent Care is for injuries or illnesses requiring immediate care, but not serious enough to require a visit to the ER; for example healthy people with pneumonia, children with fever.

Non-urgent Care is for injuries or illnesses not requiring immediate care; for example cough, sore throat, sprained wrist.

Primary Care = Primary Health Care is usually the first point of contact that people have with the health care system. It usually occurs in the community with a doctor or nurse practitioner.

Family Doctor = Family Physician = General Practitioner is a doctor who provides general medical care for people of all ages and maintains a continuous health record for their patients.

NP = Nurse Practitioner is a registered nurse who is qualified through advanced training to assume some of the duties and responsibilities formerly assumed only by a family doctor.

IMG = International Medical Graduates are doctors trained or educated in countries other than Canada.

MOA = Medical Office Assistants are primarily responsible for answering phones, scheduling appointments, billing, and managing patient files in a health clinic or other medical office.

Walk-in Clinics provide one-off non-emergency health care services on a walk-in basis, without establishing or maintaining a continuous doctor-patient relationship. Details of your walk-in clinic visit may not be available to your regular doctor, especially if you attended a different clinic.

Open Access Clinic = Open Access Scheduling is where time is reserved for patients to be seen in their family practice on the same day they call for an appointment.

Patient Attachment Mechanism: The one point of contact for unattached patients in Chilliwack, Agassiz-Harrison and Hope and the Fraser Canyon to call if they are looking for a primary care provider. Call 604-795-0034 from Chilliwack or Agassiz-Harrison or toll-free at 1-844-795-0034 from Hope or the Fraser Canyon.

www.divisionsbc.ca/chilliwack

