

GPSC Supports for Team Based Care



COACHING SUPPORT

Practice Support Program (PSP) Coaches help practice teams identify, implement and maintain practice improvements, establish structures, and clarify roles. Within the PSP team, PSP Coaches with a specialized skill set and focus on team based care work with their peers across the province to provide additional supports in the areas of leadership, conflict resolution, and team development.

PSP coaches can help Primary Care Networks plan for implementing team based care in their community.



FLEXIBLE LEARNING SERIES

Designed for primary care team members in the process of implementing or already working in a team-based care environment, the PSP Team Based Care Learning Series offers teams an opportunity to come together with PSP coaching support as they work toward becoming a high functioning team. The order of sessions is flexible and designed to meet the needs of new/developing teams as they work to implement team based care.

- Foundations of team based care
- Patient-centered care
- Interprofessional communication
- Interprofessional conflict management
- Collaborative leadership
- Team based care practice approach



FLEXIBLE LEARNING OPPORTUNITIES AND PRACTICE IMPROVEMENT TOOLS

Supports a practice team with flexible, tailored learning opportunities that align and support proactive collaborative care goals. Practice Coaches provide various learning opportunities and coaching tools to support primary care teams to work collaboratively on quality improvement goals that align with high-functioning care teams and provide proactive, collaborative care.



PEER MENTOR NETWORK

Physician and medical office assistant (MOA) peer mentors provide coaching and mentoring in partnership with PSP Coaches and focus on team-based care tools and resources, educational activities, and one-on-one support.



PRACTICE MANAGEMENT RESOURCES: BILLING SUPPORT

A series of accessible, on-demand webinars and videos for family physician focused on billing in a team based care environment. Physician billing educators provide up-to-date information, relevant advice and real time discussion about billing GPSC fees for :

- Increased confidence when billing GPSC fees
- Better understanding of appropriate billing
- Better understanding of fee rules
- Ensuring comprehensive billing for all services

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TEAM BASED CARE: LEADERSHIP BY DESIGN LEARNING SERIES

A series of flexible learning opportunities that support family physicians to step into a team-based care practice, with opportunities to:

- Discuss and reflect on the provider's approach to leadership and impact to the practice team
- Hone skills to support inclusive leadership in practice
- Engage with peers and consider a leadership role in an interprofessional team
- Prepare for the mental and practice shifts needed for successful team-based care practice



GPSC INCENTIVE FEES

Fees/Billing Codes designed to support family physicians to create and work in a team-based care environment within a fee for service system include:

- FP Patient telephone management fee
- FP Email/text/telephone medical advice relay fee
- FP Complex care planning & management fee
- FP Frailty complex care planning & management fee
- FP Mental health planning fee
- FP Palliative care planning fee
- Allied care provider conferencing fee
- Allied care provider brief conferencing fee
- Allied care provider practice code



TEAM BASED CARE GRANT

Provides eligible family practices that have onboarded interprofessional team (IPT) members with up to a \$15,000 grant to help with costs of recruiting and onboarding IPTs into a practice. The grant is provided for each full-time equivalent of net new eligible IPT positions filled by the family practice, which may be a staff member employed by the family practice, or another organization such as a health authority.

To access these supports, please contact:
tbc@doctorsofbc.ca