

Improving primary care in the [name of Division]

“The doctor they paired us with was perfect. We’re not meeting someone for the first time in the emergency room or when there is a crisis.”



PARTNERSHIPS

Family doctors
+ Health Authority
+ Community Partners

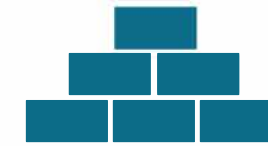


PLANS AND ACTIONS

- Embark on a GP recruitment drive and red carpet program
- Match patients of retiring doctors to new GPs
- Expand practice team to support vulnerable patients
- Build a directory of health-related supports in the community
- Create efficiencies in doctors’ offices to maximize time for patients

BUILDING FORWARD

- Continue to strengthen foundation
- Explore new models and services
- Expand patient benefits



MORE ACCESS FOR PATIENTS 2016

CONTINUOUS, QUALITY CARE 2017 +
TO THE FUTURE

THE JOURNEY BEGINS 2014

LEARNING ABOUT OUR COMMUNITY

- A growing population
- High rates of chronic disease
- A limited supply of doctors



BUILD CAPACITY 2015

RESULTS AND PATIENT BENEFITS

10 new doctors recruited
2,000 new patients get doctors
300 vulnerable patients supported by enhanced teams
12 practices optimized, more capacity for patients
FETCH website created for community health supports

