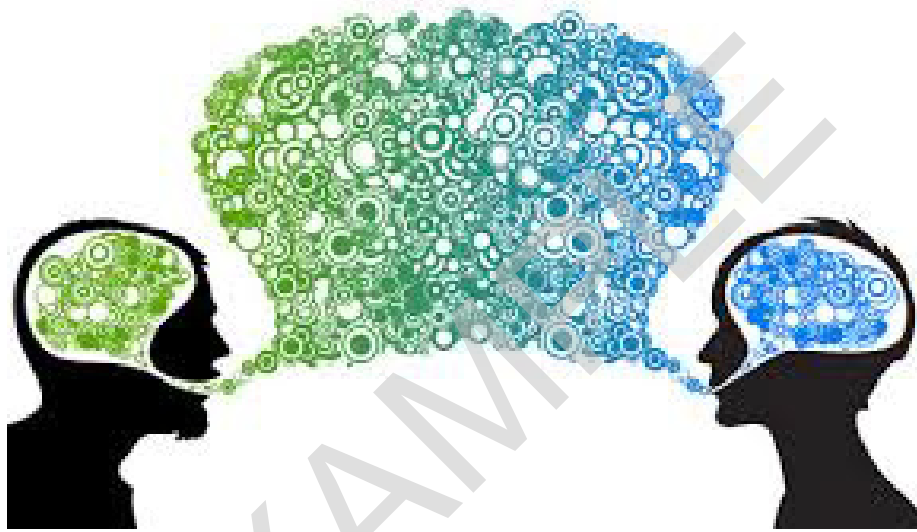


# Creating a Positive Culture & Improving Communication in the Workplace

Presented by:

Barb Langlois, Leadership Coach, Speaker and RN



**Wednesday March 9, 2016**  
**1300 - 1600 hrs, lunch will be served at 1230**  
**Location: TBA**

This workshop is open to all physicians and their staff.

**This interactive 3-hour workshop will cover:**

- A framework for effective communication •
- How we create conflict and tools for resolving it •
- How to give feedback and deal with defensiveness •
- Strategies for creating a positive workplace •

**\*Sessionals will be provided for Physicians**

Please contact Lin Johnson ([powellriver@divisionsbc.ca](mailto:powellriver@divisionsbc.ca)) to register