

## Introduction

As part of the A GP For Me initiative, the Kootenay Boundary Division of Family Practice is creating a matching mechanism to assist patients without a family doctor to locate a GP who is accepting new patients. Physicians with capacity to take on new patients will list their names and clinic contact information with the Division’s Central Registry. The list is dynamic, with physicians and/or their MOAs adding and removing their names as desired.

## Description of the Kootenay Boundary A GP For Me **HOTLINE**

Initially, referrals to the KB A GP for Me Hotline will come from hospital and primary health centre (PHC) emergency departments, and mental health services in the KB area. There are two potential options for referrals which are outlined in detail in the algorithm on the back of this page.

**Option 1:** Unattached patients looking for a GP are given a brochure with the Kootenay Boundary A GP For Me Hotline number and ‘self’ refer.


**The A GP for Me coordinator will ask the following screening questions:**

- 1) Do you currently have a GP?
- 2) In what community would you like your doctor to be in?
- 3) How far are you willing to travel to find a doctor? (if no GPs are accepting in preferred community)
- 4) Are there any particular skills your doctor would need to have in order to provide the best treatment options for you?
- 5) We can provide you with a list of GPs accepting new patients. Do you feel you need assistance in finding a GP – **Yes or No?**
  - If Yes, Division brokers GP-Patient match. If No, patient given list of GPs accepting patients and instructed to tell MOA that they have been referred by the A GP for Me Hotline.

**Option 2:** Direct referral from Hospitalists, Mental Health, Public Health or other health authority services to the Kootenay Boundary A GP For Me Hotline.

Hospitalists, emergency physicians, mental health case workers, public health nurses, may call the Division central registry directly to:

- 1) Obtain a list of accepting GPs in the patient’s community or,
- 2) Have the A GP For Me Hotline assist in the GP-patient match. In this case:
  - The Division will act as a “broker” between the referring clinician or IHA service and the GP clinic accepting new patients.
  - Patient health information, most likely with no other personal information, may be gathered for the purposes of an optimal match.
  - Once the patient is accepted then all information will be deleted and only the GP-patient match will be tallied.



**Having a regular doctor makes a difference to your health**

We can help you find a doctor if you don't have one.

**Kootenay Boundary A GP for Me**

Contact the **HOTLINE** now. **HOTLINE: 1-844-352-5664**  
 Mon–Fri, 9–5. Closed Stat Holidays.

