

Key Messages
Health Connect Registry - Public
Date July 6, 2023

- The Health Connect Registry is available across British Columbia to help you find a local family doctor or nurse practitioner who can register your existing Health Connect.
- You can register yourself, your family and anyone in your care on the Health Connect Registry to get connected with a primary care provider.
- When you register yourself and your family together, your family will be matched with one person (family doctor or nurse practitioner, where possible).
- You can easily register online by visiting healthconnect.ca/healthconnectpublic.
- You can also register by calling Health Connect BC at 1-877-337-2263 if you are unable to register online. The following list of services are available through 811 BC:
 - Available services in over 100 languages
 - These sites are listed on the list of Health Connect BC's website: <https://www.healthconnect.ca/healthconnectpublic> (TTY), visit <https://www.healthconnect.ca/healthconnectpublic> or sign up and give them the number 811 BC (Toll-free) or call Health Connect BC on your behalf.
 - 811 BC provides sign language interpretation. It is free for registered and non-registered users. Interpretation is available when you sign language. 811 BC is available when making calls from outside using internet and cellular networks.
- The registry, provided to providers by BC, addresses and Personal Health Information (PHI) is provided to you by Health Connect BC, the Health Connect BC team.
- Once registered, your name will stay on the Registry until you are matched with a family doctor or nurse practitioner in your community.
- The time it takes to match you with a primary care provider depends on the number of family doctors or nurse practitioners in your area and their capacity for new patients.
- When a provider becomes available, you will be contacted using the

Health Connect Registry FAQ - Public

<https://www.pcnbc.ca/en/pcn/permalink/pcn125>

Resource Type: Resource

Link to File: /media/pcn/KMQA-HCR-Public.pdf

Category: Provincial Attachment System

Health Connect Registry Expansion

Stage: PCN Planning and Implementation